



Sandy Hill Academy & Nursery

Head of School: Mr J Walker

7 October 2024

Dear Parents/Carers,

IMPORTANT – SCHOOL COMMUNICATIONS

Unfortunately, from October half term we shall no longer be able to communicate via text messages, this is due to Arbor removing the old SMS service.

In future, school communications will be sent either via email or instant messaging via the Arbor Parent App only.

If you have not already done so, please download the Arbor App from either the App Store or Google Play. This app allows you to receive messages from us, book parent/carer meetings, track your child's attendance and manage/update the information we hold about you and your child, including consents.

Once you have downloaded the App, please ensure you update your phone settings to allow notifications from Arbor, so you do not miss any essential information.

If you require any support with the Arbor App, please visit the following page <https://www.aspireacademytrust.org/arbor>.

Please do not hesitate to contact the school office (Tel: 01726 75858) should you have any questions.

Yours sincerely

Mr J Walker
Head of School

T: 01726 75858

E: hello@sandyhill.org.uk W: www.sandyhill.org.uk

Sandy Hill Academy, Sandy Hill, St Austell, Cornwall PL25 3AT

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Registered Office: Aspire Academy Trust, Unit 20, St Austell Business Park, St Austell, Cornwall PL25 4FD

